

DELIVERABLE

**D15 – Test Results of the iWebCare
platform**



**iWebCare : Integrated Web
Services Platform for the facilitation
of Fraud Detection in health care
e-government services**

Project reference number **IST-2005-028055**

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Abstract: The document presents the iWebCare application testing procedure and results. The procedure investigates whether the software meets the criteria specified in D03 and is fully operational and error free. The methodology and the steps followed in order to validate the system are thoroughly described. Finally, the reader can view the report of the errors found during this procedure, and how they were dealt with by the software developers.

Keyword List: Validation, Testing Procedure, Use Cases, User diary, Unit Testing, System Testing, Technology Compliance, User acceptance

***Type:** PU-public, PP-Restricted to other programme participants (including Commission Services), RE-restricted to a group specified by the consortium (including Commission Services), CO-confidential, only for members of the consortium (including Commission Services)

****Nature:** R-report, P-prototype, D-Demonstrator, O-other

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1. Introduction

1.1. Purpose of this document

This document reports on the results of the testing of the iWebCare platform. These tests have been performed mainly by ICCS, Agilis, Intrasoft and FGH. This document shows that the developed system is in line with the Specifications and Requirements and delivers the functionality that was foreseen in the initial proposal.

1.2. Scope of this Document

This document has been prepared mainly by the ICCS team who performed most of the tests on the system, apart from unit testing, done by the specific module developers. Also, since the system is available and accessible through the web, we also asked our partners TSAY and RBH to use the system and inform us about any errors of the platform.

This document will:

- Describe in detail the testing strategy followed,
- List the problems found and how they were dealt with

1.3. Related Documents

Before reading this document it is highly recommended to have a close look on the Deliverables D3 (iWebCare technical specifications and overall architecture of the integrated e-gov platform) and D8b (Ontology and semantic fraud detection rules repository – final release), as the tests have been performed against these specs and the Validation is done in order to ensure that the system fulfils the specs.

2. Validation of System Design

In the following table we copy the major Design Criteria that we included in D3 System Specifications on the first column and next to that is the justification of if and how the requirement has been fulfilled by the final prototype as delivered.

D3 Specification	Validated	Justification
Accessibility through the implementation of open, publicly accessible e-services	Yes	Our approach is a web based solution. It can be easily accessed by the potential users as it is available over the web. Cost effectiveness is a consequence of the Web approach that we have adopted
Multilingualism which will be ensured both at the presentation and at the back-office level for the delivery of the e-government services	Yes	We haven't implement the multilingualism as it wasn't necessary.
Security will be provided through the implementation of related functions (identification, authentication, non-repudiation, confidentiality) and through the conformance with the EU's security policy in public administrations	Yes	The development has been done in line with the specs. Multi-layer security functions were developed, allowing only authorized users are able to access the data. User rights are assigned by the system administrators.
Privacy and protection of personal data will comply with the existing European and national data protection legislation	Yes	No personal data are kept in the platform. IDs and number fields are used instead.
In line with the principle of subsidiarity, iWebCare will provide the guidance for fraud detection in health care public administrations EU wide	Yes	The web – based platform can be used by health care public administrations EU wide, providing a basis for the development of similar applications.
Use of Open Standards (such as ebXML, XML, etc.) will be extensively used in iWebCare and will attain interoperability		The XML schema used by iwebcare is based on ebXML and egovXML and all the communication is based on XML.
Open Source Software (OSS) products will be widely used for developing the iWebCare platform's functionalities and considered favourably alongside proprietary alternatives		Groovy script for validation engine, Bouncy castle for encryption and decryption, tomahawk and apache libraries for upload and visual components, sesame and jena for the ontology handle and access.
iWebCare will develop a multilateral solution able to match the fraud detection needs of a variety of health care organisations	Yes	The platform can be easily modified in order to accommodate rules for fraud detection of other health care organisations.

3. Testing Procedure

3.1. Overview

The testing procedure was designed in order to prescribe the scope, approach and resources of the testing activities. The items to be tested, the features to be tested, the types of testing to be performed and the personnel responsible for testing were identified for the successful completion of this procedure.

3.1.1. Objectives

At a high level, the Software Test intends to prove that:

- The functionality, delivered by the development team, is as specified by the project in the WP1- D03-Overall Architecture Deliverable.
- The software is of high quality; the software will support the intended functions and achieves the standards required by the iWebCare Annex I – Description of Work. 17 October 2005 (revised in July 2007); the software delivered interfaces correctly with existing systems.

The Software Test is divided into two separate phases:

- a) Pre-pilot run testing, including
 - Unit testing
 - System testing
 - Technology compliance testing
- b) Post-pilot run on user site testing, that included:
 - user-acceptance testing, that will be used as input to the fine-tuning stage of the system.

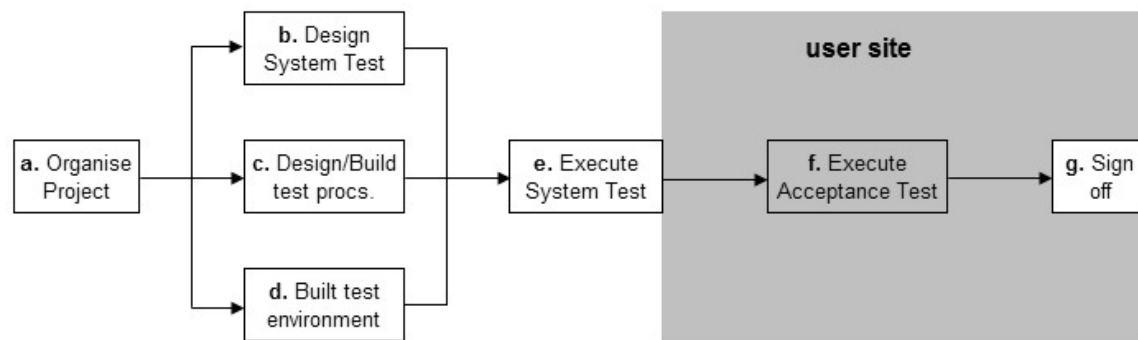
The objectives of the Software Test were:

- to use and validate the web services offered by the integrated iWebCare platform
- to test out the methods for user authentication and authorization
- to create, update and delete rules stored in the rules repository
- to upload and submit datasets

- to apply rules using the validation engine's services
- to preview the results of the validation process and create meaningful reports
- to assess the effectiveness of the self-learning module
- to identify different types of users or *actors* who would need to access and use the iWebCare platform at the two different sites if the platform was implemented fully, eg to maintain user accounts and rule profiles, to submit data for validation, to view rules and reports identifying potential fraud or to view rules and fraud cases of other agencies to compare with their own.
- to provide feedback on:
 - ease of use and user-friendliness of the web-based user interface
 - the robustness of the system
 - how well the system meets the specific needs of different user groups identified as part of **WP1 (D01)**
 - interoperability with legacy systems (manual as well as electronic systems)
 - access and security issues
 - validity of the rules
 - ease of interpretation of validation results
 - the benefits of using the iWebCare platform
 - how well the platform performs and meets the requirements identified in earlier work packages
 - whether the platform has been effective in identifying potential fraud
 - the value of the types of potential fraud identified, what further investigation would be needed to determine whether there was an intention to commit fraud, the viability and feasibility of further investigation and an estimate of the likelihood of such action being taken
 - whether users have identified any additional data which might enhance the usefulness of the platform
 - the barriers and critical success factors to implementing the platform on a wider scale
- to produce reports on the results of the pilot - **D17 (RBH)/D18 (TSAY)/D19** (overall report) - which will include the results for each organisation as well as some overall conclusions and recommendations.

3.1.2 Testing Strategy

Testing is the process of analyzing a software item to detect the differences between existing and required conditions and to evaluate the features of the software item.



The diagram above outlines the Test Process approach that was followed.

- a. **Organize Project** involves creating a System Test Plan, Schedule & Test Approach, and requesting/assigning resources.
- b. **Design/Build System Test** involves identifying Test Cycles, Test Cases, Entrance & Exit Criteria, Expected Results, etc. In general, test conditions/expected results were identified by the Test Team in conjunction with the Project Analyst. The Test Team then identified Test Cases and the Data required. The Test conditions were derived from the Transaction Requirements Document.
- c. **Design/Build Test Procedures** includes setting up procedures such as Error Management systems and Status reporting, and setting up the data tables for the Automated Testing Tool.
- d. **Build Test Environment** includes requesting/building hardware, software and data set-ups.
- e. **Execute System Test**
- f. **Execute Acceptance Test on User Site**
- g. **Signoff** - Signoff happens when all testing procedure objectives have been achieved.

The responsibility for testing will be as follows:

Design System Test: ICCS

Design /Build Test Procedures: AGILIS, FhG, Intrasoft

Build Test Environment: AGILIS, RBH, TSAY

Execute system Test: ICCS

3.1.2. Software Tools

JIRA is tool developed by Atlassian, used in order to prioritise, assign, track, report and audit all issues that arose in the testing procedure, from software bugs to change requests. The complete JIRA report, including the results of the whole testing procedure issues, is presented in Appendix B.

3.2. Test Modules

Separate and interface independent modules comprise the iWebCare fraud detection tool. These modules were tested thoroughly, using the procedures described beneath.

The main modules of this tool are:

1. Rules Repository
2. iWebCare
3. Validation Engine
4. Self-Learning module

A management module lies in a separate layer above the aforementioned modules and is responsible for the overall management of the tool.

3.2.1. Rules Repository Module

This module is responsible for storing available rules and rulesets. It is maintained by a web interface provided and it is also fed by rules created by the self-learning module and forwarded via the ontology module.

The items tested were:

- **Manage rules.** The testing procedure ensured that the authorized actors according to D03 (FEM, DME) were be able to:
 - Create a new rule and submit or cancel changes
 - Edit a rule and submit or cancel changes
 - Delete a rule
- **Manage a rule profile.** The testing procedure ensured that the authorized actors according to D03 (FEM, DME) were able to:
 - Add a new rule profile by adding/removing rules, entering the mandatory fields and submitting or canceling changes
 - Edit an existing rule profile by adding/removing rules and submitting or canceling changes

- Delete a rule profile
- **Query rules.** The testing procedure ensured that all actors were able to:
 - Query by organization, rule name, rule description contain, rule script contain
 - View the resulted rule details

3.2.2. iWebCare Module

This module is responsible for administering users, rule profiles and rule security management.

The items tested were:

- **Applications for membership.** The testing procedure ensured that the potential user was able to apply for an account and submit or cancel changes.
- **Application management.** The testing procedure ensured that the authorized actor according to D03 (FEM) was able to:
 - Create a new user and submit or cancel changes
 - View applications for membership and accept, reject or delete them
- **User management.** The testing procedure ensured that the authorized actor according to D03 (FEM) was able to:
 - Create a new user and submit or cancel changes
 - Edit user details and submit or cancel changes
 - Delete a user

3.2.3. Self-Learning Module

The purpose of this module is to create/update rules for a certain domain. This is achieved using data-mining algorithms and learning from error-free and fraudulent datasets. As a result, the self-learning module updates the rules repository module.

The items tested were:

- **Dataset manager.** The testing procedure ensured that the authorized actor according to D03 (DME) was able to:
 - View the list of datasets

- Archive, recover and delete a dataset
- **Perform data mining and view the results**

3.2.4. Fraud Detection – Validation Engine (FDE)

This module is responsible for using domain specific rules in order to validate an incoming dataset. Finally, the FDE module is the production of reports regarding the incoming datasets.

The items tested were:

- **Upload dataset.** The testing procedure ensured that the authorized actor according to D03 (FEM, FEP) was able to upload a file (check whether it shows on the “Available Datasets” list)
- **Apply rules.** The testing procedure ensured that the authorized actor according to D03 (FEM, FEP) was able to select a dataset and a rule profile, submit them and view the validation results.
- **View fraud case reports.** The testing procedure ensured that the authorized actor according to D03 (FEM, FEP, FEC) was able to select a fraud case and view the respective fraud case report.

3.3. Approach

Outlined below are the main test types that were performed. All system test plans and conditions were developed from the WP1-D03-Overall Architecture Deliverable.

3.3.1. Component Testing

The objective of this test was to ensure that each element of the application met the functional requirements of the project. This stage included:

- **Validation Testing.** This refers to intensive testing of the Front end fields and screens, and data input. Validation testing has been thoroughly described in Section 2.
- **Specific Functional Testing.** This refers to low-level tests which aim to test the individual processes and data flows, and has been accomplished by the software developers (Agilis, FhG, Intrasoft).

3.3.2. Technology Compliance Testing

The testing procedure ensured that the hardware requirements (according to D03, updated in D14) were met:

	Client		WS - Server		Database - Server		Data Mining Server	
	Minimum	Recommended	Minimum	Recommended	Minimum	Recommended	Minimum	Recommended
CPU	Intel Pentium 4 or AMD Athlon 64 with at least 2.0 GHz							
RAM	128 MB	512 GB	1 MB	2 GB	2 GB	4 GB	2GB	4 GB
Disk Space	20 MB	80 MB	300 MB	2 GB (depending on log file size)	2 GB	10 GB (depending on data size)	80GB	80GB
Network Connection	Broadband Internet Connection							

The testing procedure ensured that the software requirements (according to WP1, updated in D14) were met:

	Client		WS - Server		Database - Server		Data-Mining Server	
	Minimum	Recommended	Minimum	Recommended	Minimum	Recommended	Minimum	Recommended
OS	Any	Windows XP Professional	Any	Solaris 10	Any	Solaris 10	Any	Windows XP (64bit)
java	1.4	1.6	1.5	1.6	N/A	N/A	1.6	1.6
App Server	N/A	N/A	Sun Application Server 8	Sun Application Server 9.1U2	N/A	N/A	Apache Tomcat 6.x or compatible	Apache Tomcat 6.x or compatible
Database	N/A	N/A	N/A	N/A	Oracle 9i	Oracle 10g	N/A	N/A
Other Apps	Internet Explorer .Net 2.1 framework	Firefox 2 .Net 3.0 framework	N/A	N/A	N/A	N/A	Apache Axis 1.4 or compatible RapidMiner 4.1 or compatible	Apache Axis 1.4 or compatible RapidMiner 4.1 or compatible Condor 7.0.1 (for computing cluster setup)

3.3.3. Integration Testing

This test proved that all areas of the system interface communicate with each other correctly and that there are no gaps in the data flow.

Integration testing was done according to the use cases described in D03:

3.3.3.1. Maintain User Accounts and Rule Profiles

Use case name:	Maintain User Accounts and Rule Profiles
Unique use case ID:	UC – 1
Primary Actor(s):	Fraud Expert Maintenance (FEM)
Description:	An FEM logs in to the system and can access a wide selection of functions. The user can add/maintain rule profiles and user accounts
Brief description (flow of events):	<p>Step 1: The FEM agency logs in to the Platform using the appropriate username and password.</p> <p>Step 2: The Platform gives full access rights to all users accounts and rule profiles.</p> <p>Step 3: The FEM agency modifies the rule profile by adding or removing rules from the profile.</p> <p>Step 4: The Platform validates the modifications</p> <p>Step 5: The Platform applies the changes to the rule repository.</p> <p>Step 6: The user logs out.</p>
Alternative flows and exceptions:	<p>In Step 3 the user chooses a difference action.</p> <p>A1: The FEM agency modifies the user accounts by adding/deleting or changing access levels to selected users.</p> <p>A2: The Platform applies the changes to the user accounts.</p>

Result: UC-1 was completed successfully

3.3.3.2. Manage Rules and their Metadata

Use case name:	Manage Rules and their Metadata
Unique use case ID:	UC – 2
Primary Actor(s):	Fraud Expert Maintenance (FEM)
Description:	An FEM logs in to the platform and can access a wide selection of functions. The user has the option to add/maintain rules.

Brief description (flow of events):	<p>Step 1: The FEM agency logs in the Platform using the appropriate username and password.</p> <p>Step 2: The Platform gives full access rights to all platform functions.</p> <p>Step 3: The FEM agency modifies the rules by adding a new rule to the rule repository.</p> <p>Step 4: The Platform validates the new rule changes</p> <p>Step 5: The Platform applies the new changes to the rule repository and store their metadata. The metadata are: user name, date and time</p> <p>Step 6: The user logs out.</p>
Alternative flows and exceptions:	<p>In Step 3 the user chooses a difference action.</p> <p>A1: The FEM agency modifies the rules by deleting a selected rule from the rule repository.</p> <p>A2: The FEM agency modifies the rules by editing a selected rule from the rule repository.</p> <p>In Step 5 the Platform may introduce an error message if the rule changes are invalid.</p> <p>A1: The Platform present the user with error message on the rule changes.</p> <p>A2: The user corrects the rule with the help of rule assistance.</p> <p>A3: The Platform start again from step 4.</p>

Result: UC-2 was completed successfully, apart from step 4, where the platform does not produce any message if the rule is invalid. Also, the rule assistant is not operating. These issues will be dealt during the fine tuning stage of the system.

3.3.3.3. Perform Data Mining

Use case name:	Perform Data Mining
Unique use case ID:	UC – 3
Primary Actor(s):	Data Mining Expert (DME)
Description:	The Data Mining Expert logs in to the Platform and can access a wide selection of functions associated with Data Mining. The user can initialize a data mining session using historical data.
Brief description (flow of events):	Step 1: The FEM agency logs in to the Platform using the appropriate username and password.

	<p>Step 2: The Platform gives full access rights to all platform functions associated with Data Mining.</p> <p>Step 3: The FEM agency selects the historical data to submit to the Data Mining Module.</p> <p>Step 4: The FEM selects one of the available data mining methods</p> <p>Step 5: The FEM specifies the required parameters of the data mining method</p> <p>Step 6: The FEM checks the quality of the data mining results</p> <p>Step 7: The user logs out.</p>
Alternative flows and exceptions:	In Step 1 the platform (machine actor) starts the data mining process if it the first time the system runs, or if enough data has been collected over a certain period of time to initialize the data mining process and create extra rules.

Result: UC-3 was completed successfully

3.3.3.4. Validate HCDataset – Detect Fraud

Use case name:	Validate HCDataset – Detect Fraud
Unique use case ID:	UC – 4
Primary Actor(s):	Fraud Expert Provider (FEP) and/or Fraud Expert Maintenance (FEM)
Description:	A Fraud Expert Provider/Maintenance logs in to the Platform and can access a wide selection of functions. The user can validate HCDataset.
Brief description (flow of events):	<p>Step 1: The Fraud Expert Provider/Maintenance agency logs in to the Platform using the appropriate username and password.</p> <p>Step 2: The system gives full access rights to all Platform functions.</p> <p>Step 3: The Fraud Expert Provider/Maintenance agency selects to validate a HC Dataset against a rule profile</p> <p>Step 4: The Fraud Expert Provider/Maintenance assigns a Case Identification number.</p> <p>Step 5: The Fraud Expert Provider/Maintenance selects the HC Dataset for validation.</p> <p>Step 6: The Fraud Expert Provider/Maintenance selects the rule profile.</p> <p>Step 7: The Fraud Expert Provider/Maintenance submits the</p>

	validation details. Step 8: The user logs out.
Alternative flows and exceptions:	In Step 3 the user chooses a difference action. A1: The Fraud Expert Provider/Maintenance agency selects to validate an HC Dataset against a rule or rules. A2: The fraud expert assigns a Case Identification number A3: The fraud expert selects the HC Dataset for validation. A4: The fraud expert selects the rule or rules.

Result: UC-4 was completed successfully

3.3.3.5. Publish / Export Fraud Case Results

Use case name:	Publish / Export Fraud Case Results
Unique use case ID:	UC – 5
Primary Actor(s):	Fraud Expert Provider (FEP), Fraud Expert Maintenance (FEM)/ Fraud Expert Consumer (FEC)
Description:	A Fraud Expert Maintenance/Provider/Consumer logs in to the Platform and can access potential fraud case results. The user can see previous cases and the results.
Brief description (flow of events):	Step 1: The Fraud Expert Maintenance/Provider/Consumer agency logs in the Platform using the appropriate username and password. Step 2: The platform gives access rights to the publish/export case results. Step 3: The Fraud Expert Maintenance/Provider/Consumer agency selects to view potential fraud cases. Step 4: The fraud expert selects a Case Identification number. Step 5: The Platform returns the fraud case results. Step 6: The user logs out.
Alternative flows and exceptions:	In Step 5 the user chooses a difference action. A1: The Fraud Expert selects to export the results.

Result: UC-5 was completed successfully, apart from exporting the results. This was not implemented, since the users didn't suggest any use for the export results.

3.3.3.6. Search / Query Rules

Use case name:	Search / Query Rules
Unique use case ID:	UC – 6
Primary Actor(s):	Fraud Expert Provider (FEP), Fraud Expert Maintenance (FEM)/ Fraud Expert Consumer (FEC)
Description:	A Fraud Expert Maintenance/Provider/Consumer logs in to the Platform and can access the rule repository in view only mode.
Brief description (flow of events):	<p>Step 1: The Fraud Expert Maintenance/Provider/Consumer agency logs in to the Platform using the appropriate username and password.</p> <p>Step 2: The system gives access rights to view and search rules.</p> <p>Step 3: The Fraud Expert Maintenance/Provider/Consumer agency selects the rules s/he wants to look at.</p> <p>Step 4: The Platform returns the selected rules, rules can be expressed in Rule language or in Binary model where a textual description will be given.</p> <p>Step 5: The user logs out.</p>

Result: UC-6 was completed successfully

After pilot run, certain attention should be paid in testing the integration of module 4 (self learning module) with the other three modules described in section 2. Since the self learning module imposes new rules to the rule repository module (1) after data entry of more than 400 prescriptions, software testing should be repeated using the whole set of rules in the rule repository module.

The Final Integration Test will prove that system works as an integrated unit and all the fixes are complete.

3.3.4. Performance Testing

These tests ensured that the system provided acceptable response times.

3.3.5. User Acceptance Test

User Acceptance Test (UAT), is part of the pilots both at RBH and TSAY and will ensure that the system operates in the manner expected, no gaps exist in the functionality promised and any supporting material such as procedures, forms etc. are accurate and suitable for the purpose intended. The UAT will be based on the questionnaire presented in Appendix A (iWebcare Pilot Questionnaire). Results of the User Acceptance test will be presented in D17 and D18 which are the two pilot sites' Evaluation reports.

APPENDIX A

User Reports



iWebCare Pilot Questionnaire

**iWebCare : Integrated Web
Services Platform for the
Facilitation of Fraud Detection in
Health Care**

General information on person completing the questionnaire

Organization Name:	
Department:	
Describe your role:	
Are you involved in fraud detection/prevention and if so, describe your role:	
Do you use other on-line services? If yes, please name the most important.	

Who is this questionnaire for?

For those who will be piloting the iWebCare platform on behalf of RBH and TSAY and other interested parties who are able to make a useful contribution to the overall evaluation of the iWebCare platform

When should questionnaire be completed?

At the end of the pilot

Who should complete the questionnaire?

A circulation list will be drawn up by RBH and TSAY

Where should the report be sent to:

Copies of all completed reports should be sent to carol@jollie.fsworld.co.uk, George.Karagiannis@rbht.nhs.uk for RBH and smarinos@tsay.gr for TSAY so that they can be incorporated into the reports describing the outcome of the pilot.

Please note: This questionnaire incorporates some of the questions used in the WAMMI questionnaire¹ used to capture users' personal views on a website's ease of use.

¹ <http://www.wammi.com/questionnaire.html>

General feedback on using platform

Statement	Strongly Agree				Strongly Disagree
	1	2	3	4	5
Overall comments					
The iWebCare has much that is of interest to me					
I like using this web site					
I feel efficient when I'm using this web site					
It is difficult to tell if this web site has what I want					
Using this web site is a waste of time					
Navigation					
Learning to find my way around this web site is a problem					
It is relatively easy to move from one part of a task to another					
I can quickly find what I want on this web site					
This web site seems logical to me					
I get what I expect when I click on things on this web site					
There are too many steps required to get something to work					
Ease of use					
This web site needs more introductory explanations					
This web site helps me find what I am looking for					
I can easily contact the people I want to on this web site					
Remembering where I am on this web site is difficult					
Everything on this web site is easy to understand					
The instructions and prompts are helpful					
Learning to operate this software initially is full of problems					
It takes too long to learn the software commands					
Tasks can be performed in a straightforward manner using this software					
Functionality					
I found it easy to upload data					
I found it easy to apply rules					
I found it easy to manage and modify rules					

Statement	Strongly Agree				Strongly Disagree
The rules were helpful in helping to identify potential fraud					
I found it easy to manage user accounts					
It found it easy to validate data and produce reports					
The reports were well structured and provided the information I required					
The reports were easy to download into other software, eg Excel, in order to reformat the reports and add information as required					
Use of the platform will result in improved data flow and information exchange between internal departments					
Use of the platform will result in improved data flow and information exchange with external agencies					
Use of the platform will result in improved inter-agency co-operation					
Use of the platform will result in faster and more efficient operations					
Use of the platform on a regular basis would reduce administrative costs to support current processes and improved effectiveness by automating tasks to deal with large volumes of data which would be difficult to process without the use of such systems					
Presentation					
The pages on this web site are very attractive					
This web site has some annoying features					
The way that system information is presented is clear and understandable					
There is never enough information on the screen when it's needed					
The organisation of the menus or information lists seems quite logical					
Reliability					
The platform has at some time stopped or crashed unexpectedly					
If this software stops, it is not easy to restart it					
Performance					
This web site is too slow					
I would not like to use this software every day					
Training and Helpdesk Support					
I do not find that the help information given on					

Statement	Strongly Agree				Strongly Disagree
the platform is very useful					
I have to look for assistance most times when I use this software					
If I had a problem, the Helpdesk support team dealt with it promptly and efficiently					

Describe the types of activities which you used the platform for			
How useful was the platform for the purpose you used it for?			
How often would you use this service if it was available to you in the future?			
How much would your service be willing to pay for this service if it was available to you right now?			
Would you recommend this platform to your colleagues?	YES	NO	
If so, which colleagues?			
What obstacles do you see in using the platform during your everyday work?			
What did you like the most about the platform?			
What did you like the least about the platform?			
What other features would you have liked the platform to have?			
Was the information provided by the platform:	Very Useful		
	Useful		
	Relevant		
	Somewhat relevant		
	Useless		
Do you have any comments about the rules repository and use of the rules to validate data?			
Did you encounter any issues relating to access and/or security and if so, what were they are how were they resolved?			
What other information would you have liked to see on the platform?			

How does the platform fit with your other business processes (eg with the data you have available or with how to put the outputs into practice)?			
Please tell us anything we can do to improve the platform			
What adaptations would be needed if you were to continue to use the platform?			
What additional data would have improved the outputs?			
Did the platform help identify potential fraud and if so: what is its estimated value do you plan to investigate further	YES	NO	
Did the platform help you prioritise potential fraud cases for further investigation? If so, please give further information	YES	NO	
What do you see as the potential barriers to implementing the platform on a wider scale and what are the critical success factors?			
Any other comments			

APPENDIX B

The Complete Jira Report

[ISTIWC-112] Evidence problem Created: 26/Aug/08 Updated: 26/Aug/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	Validation Engine Module
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	iwebcare platform final prototype

Type:	Bug	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

When we perform apply rules some time the evidence string is trunkended, this is a result of the process object we receive back from the ontology.

Comments

Comment by [Thomas Dimakopoulos](#) [26/Aug/08 03:48 PM]
 The Validation engine part which handles the process of the ontology return object has been fixed and more memory has been allocated for process.
 Fixed

[ISTIWC-111] change title on the detect fraud page of the data mingn Created: 26/Aug/08 Updated: 26/Aug/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

change the tile of "Validate/detect fraud" page of the data mining to "Detect Fraud" (as it is in the menu) for all users

Comments

Comment by [Thomas Dimakopoulos](#) [26/Aug/08 11:24 AM]

title updated

[ISTIWC-110] [Current Reports Screen](#) Created: 26/Aug/08 Updated: 26/Aug/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	iwebcare platform final prototype

Type:	Bug	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

On trusts other than RBH on the current report instand of possibility of fraud we can see details.

Comments

Comment by [Thomas Dimakopoulos](#) [26/Aug/08 10:52 AM]

fixed

[ISTIWC-109] [remove some text from overview pages](#) Created: 26/Aug/08 Updated: 26/Aug/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

remove the " User = User rule **DM = Data mining rule " from the users and guests overview pages

Comments

Comment by [Thomas Dimakopoulos](#) [26/Aug/08 10:51 AM]
 text removed

[ISTIWC-108] [frequency of invoices rule](#) Created: 26/Aug/08 Updated: 26/Aug/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	Validation Engine Module
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	iwebcare platform final prototype

Type:	New Feature	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

add frequency of invoices rule

Comments

Comment by [Thomas Dimakopoulos](#) [26/Aug/08 11:17 AM]
 rule added
 Still experimented with it so please dont using for the next few days. I need to locate the parameters for the rule and when they can work , the limits for each parameters as the statistical algor i use generate error few times.

[ISTIWC-107] [NHS Reports](#) Created: 26/Aug/08 Updated: 28/Aug/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	iwebcare platform final prototype

Fix Version/s:	iwebcare platform final prototype
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Type:	Change request	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

Add table borders on the reports and edit the report so the payroll - creditor - trust name are all in the same line and it is easy to identify the connection between them

Comments

Comment by [Thomas Dimakopoulos](#) [28/Aug/08 12:10 PM]

Borders has been added.
The Linked and Suspect are not on the same line and on the own table. Example is on the meh trust the report 37.

[ISTIWC-106] [add date column on the DM reports](#) Created: 22/Aug/08 Updated: 22/Aug/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

add date column on the DM reports

Comments

Comment by [Thomas Dimakopoulos](#) [22/Aug/08 12:02 PM]

On the reports page a new column has been added DATE, and process id has been removed as we are not using this method to detect the reports any more , Now we are using the model id and the dataset name to detect the report.

[ISTIWC-105] rephrase texts Created: 22/Aug/08 Updated: 22/Aug/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

Please remember to change the button/links names to bold and italic.

Welcome to iWebCare

The iWebCare project aims to design and develop a flexible web-based platform for fraud prevention and fraud detection, which will help health care organization in their fight against fraud. The platform will be accessible via the Internet by users working for health care organisations who will be able to detect erroneous or suspicious records in health care data and then investigate further.

Welcome to iWebCare

The iWebCare project aims to design and develop a flexible web-based platform for fraud prevention and fraud detection, which will help healthcare organizations in their fight against fraud. The platform can be accessed via the Internet by users working for healthcare organizations who will be able to detect erroneous or suspicious records in healthcare data and then investigate further.

Overview of the iWebCare Platform For RBH
 On this page you will be able to view the Rules and the Rule Profiles, the Datasets currently uploaded into the iwebCare platform and all the Fraud Case reports.

Overview of the iWebCare Platform for NHS users
 On this page you are able to view the available Rule Profiles, the Datasets currently uploaded in the iwebCare Platform and the last recent Fraud Case reports.

Manage Rule Profiles

On the following list you can see all available rule profiles. Rule profiles are clusters of rules under one common name. For example, if we have 20 rules which check for drug fraud, then one profile entitled Drug Rules can be created which includes all the rules which check the prescription for drug fraud. Click on New profile to add new profile. Click on Edit to edit the selected profile or on Delete to delete the selected profile.

Manage Rule Profiles

On the following list you can see all available rule profiles. Rule profiles are clusters of rules under one common name. For example, if we have 20 rules which check for drug fraud, then one profile entitled Drug Rules can be created which includes all the rules which check the prescription for drug fraud. Click on New profile to add new profile. Click on Edit to edit the selected profile or on Delete to delete the selected profile

Query/Export Rules

Using the following field you can query for rules that are already stored into the iWebCare Platform. If you want to have all the organizations for example type all in the text box. And if want all organization containing the letters ar just type ar in the box. Once you have selected all the search criteria click submit for the list of results.

Query Rules

Using the following fields you can search for rules that are already stored in the iWebCare Platform. If you want to search for rules that belong to all organizations you need to type the word "all" in the organization text box. For the same functionality you can use the word "all" in the other text boxes. If you want to search for a specific word appearing in the Rule Name, description or script just type it the corresponding text box. Once you have selected all the search criteria click Submit for the list of results.

Upload Dataset

Using the following form you can upload an XML dataset onto the iWebCare platform. Please fill in the name of the dataset, a small description for easy identification of the dataset and check the validate XML box if you want the platform to validate the dataset for xml syntax. Then click on browse to select the XML dataset from your local computer and click submit. If the upload report has no errors, the dataset should show on the available datasets list.

Upload Dataset

Using the following form you can upload an XML dataset onto the iWebCare platform. Please fill in the name of the dataset and a small description for easy identification of the dataset. Then click on Browse to select the XML dataset file from your local computer and then click on Submit to upload it.

User Registration

On the follow list you can view all the membership application for the iWebCare Platform. Click on the view icon to view the application detail or click on accept to accept the application.

User Registration

On the follow list you can view all the account application forms for the iWebCare Platform. Click on the view icon to view the application form, click on accept, reject or delete in order to accept, reject or delete the application.

Apply Rules

Using the following form you can submit a dataset and a selected rule profile for validation. All available datasets are listed below in the screen and a unique CaseID number will be assigned automatically from the system to identify each Case which is submitted for validation.

Apply Rules

Using this page you will be able to Validate any of the uploaded datasets. Validation of a dataset provides

you a report that inform you for a possible fraud within the data of the dataset. Specifically the engine uses all the data from the datasets that have been validated in the past in conjunction with the new data from your dataset in order to identify a possible fraud. In the table below you are able to see all the uploaded datasets followed by the latest report generated for each rule profile. By pressing the Validate or Recheck buttons you will be able to generate a report using the data from the datasets that have been validated in the past in conjunction with the data from the dataset you selected.

Current Reports

Click on the Fraud Case ID which is a hyperlink to view the report. Once you view the report it will be placed on the archived section.

Current Reports

On this page you can see all the reports that have not been reviewed by now. Once you click on the Fraud Case ID hyperlink to view the report will be placed on the archived reports section.

Archived Reports

This is the archived section of reports. Click on the Fraud Case ID which is a hyperlink to view the report.

Archived Reports

This is the archived report section. The list of the reports is sorted by date so the first available report is also the latest. Click on the Fraud Case ID hyperlink to view a report.

Learn New Rules

Please select the dataset and if you want to learn new model or enhance an existing model. Once you press submit you will presented with a screen shows all the current requests. Your request will be located using your username and a timestamp.

Learn New Rules

In this page you are able to create a new data mining model or to enhance an old one. Please select the dataset that you want to use and data mining model. If you want to create a new model select New Model or an old model if you want to enhance it. Once you press submit you will presented with a screen shows all the current requests. Your request will be located using your username and a timestamp.

Requestes/Tasks

On this screen you can view all requests send by all user for learning new rules. On the Learning Requests you can click on results to confirm the results and optimize the model. Once you do that a new request in the Optimize request will show on the Optimize request list. All the finished optimize request will show you a button to add the finished request as a rule into the Platform.

Requestes/Tasks

On the Learning Requests section you can see the requests from the Learn New Rules page. Click on results to confirm the results and optimize the model. Once you do that a new request in the Optimize

Request section will show up. All the finished optimize requests will provide you with a button in order add the finished model into the platform.

 Validate / Detect Fraud

Please select the dataset and the model. Once you press submit you will presented with a screen shows all the current requests. Your request will be located using your username and a timestamp.

Detect Fraud

In this page you are able to use the Data Mining Engine in order to identify similarities between creditors and payrolls. The Data Mining Engine will use the knowledge gained from past requests in order to identify new similarities. Each time you want to use this feature you need to select the dataset you want to check and a knowledge model. The knowledge models and the available datasets for the Data Mining module are maintained by the administrator. So before you use this feature you need to inform your Administrator in order to update the Data Mining Module with the datasets you wish to use and the updated knowledge models. Please select one of the available datasets that you want to use and a knowledge model. Once you press submit you the request will be send to the platform and you will presented with a list of all the current requests. The processing time of your request depends on the size of the dataset you used. Smaller datasets will need shorted processing time. Your request will be located through the list using your username and the timestamp.

 View Reports

View Reports of Finished Validation

View Reports

View Reports of finished data mining requests.

Comments

Comment by [Thomas Dimakopoulos](#) [22/Aug/08 11:19 AM]

Text has been updated

[ISTIWC-104] [Converter issues\(support for limited available data\)](#) Created: 21/Aug/08
 Updated: 21/Aug/08

Status:	Open
Project:	IST-iWebCare
Component/s:	RBH Converter Module
Affects Version/s:	None
Fix Version/s:	None

Type:	New Feature	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Tassos Tagaris
Resolution:	Unresolved	Votes:	0

Description

1. The convertor should be able to transform to xml only a set of creditors or payrolls or historical data. For example, in the current implementation we can provide the number of rows for each of the creditors, the payrolls and the historical data but we don't support zero rows. We need to be able to say that we want 100 or all creditors but zero payrolls and zero historical data.
 2. Do we need to have all three txt files in the directory in order to use the convertor? What happens if we do not have any creditors txt file? Or payrolls txt file? The convertor should be able to handle and transform the rest available data.

[ISTIWC-103] Validate Using multiple Trusts Created: 31/Jul/08 Updated: 19/Aug/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	Validation Engine Module
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Blocker
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

The validation engine needs to be modify to support multiple trusts instances and validate using data from all of them.

Comments

Comment by [Thomas Dimakopoulos](#) [19/Aug/08 10:46 AM]
 fixed

[ISTIWC-102] Modify Ontology to support Multiple Trusts Created: 31/Jul/08 Updated: 31/Jul/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	Validation Engine Module
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Blocker
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

Modify the ontology module to be able to initialize more than one trusts. The RBH trusts will be copied using the trusts name and the ontology module will be able to initialize all the trusts.

Comments

Comment by [Thomas Dimakopoulos](#) [31/Jul/08 11:30 AM]
 multiple ontologies added

[ISTIWC-101] guest user overview page Created: 30/Jul/08 Updated: 19/Aug/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

change the text to:

 On this page you are able to review the available rules and the fraud cases reports that the users of the system have generated.

 and in the fraud cases reports section add all reports sorted by date generated.

Comments

Comment by [Thomas Dimakopoulos](#) [19/Aug/08 12:04 PM]
 updated

[ISTIWC-100] order of the text fields Created: 30/Jul/08 Updated: 31/Jul/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform

Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Minor
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

on the "Add a new user" page please put name and surname text fields together.

Comments

Comment by [Thomas Dimakopoulos](#) [31/Jul/08 11:29 AM]

fixed

[ISTIWC-99] [rephrase the "Apply for Membership"](#) Created: 30/Jul/08 Updated: 31/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Minor
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

rephrase the "Apply for Membership" to "Apply for Account" as in the left menu

Comments

Comment by [Thomas Dimakopoulos](#) [31/Jul/08 11:03 AM]

updated

[ISTIWC-98] [add link for the RBH convertor](#) Created: 30/Jul/08 Updated: 31/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	New Feature	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

add on the left menu a link to a page from where the user can download the convertor. the link will be "Dataset Convertor" and the text in the page:

 Here you can download the RBH Dataset Convertor tool for transforming your data to an iWebCare approved format. After the transformation of your data you will be able to upload the generated XML file to the platform.

In order to run the tool you will need to install the latest version of the <.NET Framework redistributable on your PC>(linkto <http://www.microsoft.com/downloads/details.aspx?familyid=e3821449-3c6b-42f1-9fd9-0041345b3385&displaylang=en>)

 add a download button image and link it to the convertors .rar file.

Comments

Comment by [Thomas Dimakopoulos](#) [31/Jul/08 11:16 AM]

page added
 link added
 fixed

[ISTIWC-97] [rephrase "apply rules"](#) Created: 30/Jul/08 Updated: 31/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Minor
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

rephrase "apply rules" to "Apply Rule Profile" on the left menu and on the header of the corresponding page

Comments


Comment by [Thomas Dimakopoulos](#) [31/Jul/08 11:04 AM]

text updated

[ISTIWC-96] [Change error message on the application for an account](#) Created: 30/Jul/08
Updated: 31/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Minor
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

File Attachments:  errormessage.JPG

Description

rephrase the error message to " Please complete all lines with asterisks"

Comments

Comment by [Thomas Dimakopoulos](#) [31/Jul/08 11:04 AM]

updated

[ISTIWC-95] [provide different trusts for login](#) Created: 29/Jul/08 Updated: 31/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	Validation Engine Module
Affects Version/s:	None

Fix Version/s:	None
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Type:	Change request	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

• At the moment anyone from an NHS organization logs on as 'NHS'. This means it is not possible to restrict access to some of the reports. As the reports could be commercially sensitive, I am concerned about this. For example, I am happy for the Royal Marsden NHS Trust to see reports which indicate potential fraud of its own staff and/or creditors or its staff or creditors and staff or creditors from another NHS organization, eg RBH. However I would not be happy for the Royal Marsden to see reports on potential fraud which only concern RBH as this would be confidential information. If there were lots of potential fraud cases, it would be sensitive information as it might imply that RBH processes were not robust and it would not want other Trusts to know about this. Perhaps we should only pilot the platform at RBH if this issue cannot be resolved?

provide different trusts for login.
 each user should be able to use/see datasets and reports which are uploaded/generated only by users from the same trust.
 he should be able to use information stored in the database from the other trusts to detect a fraud if and only if there is a connection with a creditor/employee from his trust. reports for possible fraud between creditor/payroll from other trusts are no interest for him.
 example: trust1 uploads dataset1 and apply rule for matching address. generates report1 with 2 fraud cases.
 trust2 uploads dataset2 and apply rule for matching address. generates report2 which has 2 fraud cases and a case between creditor from trust1 and payroll from trust2. the results from report1 are not contained to this report.
 trust3 uploads dataset3 and apply rule for matching address. generates report3 which contains fraud cases between creditors/payrolls from trust3, creditors/payrolls from trust3 and trust2 and creditors/payrolls from trust3 and trust1 but not from trust1 or trust2 alone.

Comments

Comment by [Thomas Dimakopoulos](#) [31/Jul/08 10:59 AM]

Different trusts added.
 The Validation of the trust dataset and how the get validate is two different issues:
 Modify Ontology to support Multiple Trusts
 Validate Using multiple Trusts



[ISTIWC-94] [change of the apply rules procedure](#) Created: 29/Jul/08 Updated: 21/Aug/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	Validation Engine Module
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

• It is not clear from the platform that when you apply a rules profile to a dataset, it actually applies the rules to the dataset next to the submit button and all previous data. The website needs to show that this is the case. If it is not the case then we have to be able to select datasets (this is particularly important if we have to upload data in sections because it is too large to upload at one time). It makes absolutely no sense to only be able to apply a rules profile to one set of data (particularly if it is a subset). I would prefer to be able to tick all the datasets which I want to apply the rules profile against but I understand this may not be possible.

the user should be able to see only datasets uploaded by users of his trust.

he should be able to check(tick) the datasets he wants and then choose a rule profile in order to apply the rules.

we do not want the user to split the dataset(by using the convertor) into small pieces and validate each piece at the time. he should be able to upload all the datasets and then with one submission to check against a rule profile.

Comments

Comment by [Thomas Dimakopoulos](#) [29/Jul/08 01:02 PM]

You dont have to split the large dataset into smaller dataset, we only suggest that so the upload and the validation time can be small. If you upload or validate a large dataset you may have to wait a while until you receive the reports. Estmate time is 10 seconds per 100 pair records using all the available rules.

Comment by [Costas Ballas](#) [29/Jul/08 01:58 PM]

the user should be able to see only datasets uploaded by users of his trust.

Thomas:

You dont have to split the large dataset into smaller dataset, we only suggest that so the upload and the validation time can be small. If you upload or validate a large dataset you may have to wait a while until you receive the reports. Estmate time is 10 seconds per 100 pair records using all the available rules.

Costas:

our solution should be very clear to the end users. either we support large xml files (from the example datasets the size of a xml can reach 120MB) or we dont. from our tests we couldnt upload a xml with 1000 records without reaching a time out. the available datasets for the tests contain up to 112489 records. i dont believe that right now we can support large files(all the records from a trust). thats why we added the functionality to the convertor of splitting the datasets.

if we decide to support large xml files the next actions should be done:

1. we should ensure that the convertor can handle large files.
2. we should ensure that the web application should handle these files and inform the users in a proper way about the time needed to finish the process (both in the phase of uploading the xml file and in the phase of validation)
3. the user interface should be user friendly. a drop down menu with the datasets and one with the profiles. the existing interface can easily confuse the end user.

on the other hand if we decide to have the end users split the datasets the actions that should be followed are:

1. change the user interface of the application so that when the end user is done by splitting and uploading the datasets he should be able to choose a set of datasets(using ticks) and applying a rule profile to this set.

in both cases the paragraph on this page should be rephrased in order to make clear to the end user that data uploaded from other users will be also used in order to identify a new fraud associated with the new dataset unless we have deleted the older dataset.

Comment by [Thomas Dimakopoulos](#) [21/Aug/08 03:39 PM]

fix the problem on memory error by using zip files instant of xml.
Redesign the apply rule screen.

[ISTIWC-93] Archived reports Created: 29/Jul/08 Updated: 19/Aug/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	Reporting Module
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

- The archive of reports needs more information, including date and rules applied as at the moment the list is a bit meaningless unless you know what you are looking for

add columns for date and rule profile applied.
sort by date generated.
the user should be able to see archived reports generated by users of his trust.

Comments

Comment by [Thomas Dimakopoulos](#) [19/Aug/08 10:47 AM]

the user can only see reports from his own trust now
And the reports are sorted by date time of generation

Comment by [Thomas Dimakopoulos](#) [19/Aug/08 11:34 AM]

add rule profile name

[ISTIWC-92] change the headers on every page Created: 29/Jul/08 Updated: 29/Jul/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None

Fix Version/s:	None
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Type:	Change request	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

• The names in the header of each web page must be the same as the drop down menu on the left and you need to highlight text (eg in bold italics) which is an instruction, eg click on Submit in order to make instructions more clear. There are also still some grammatical errors on some pages.

Comments

Comment by [Thomas Dimakopoulos](#) [29/Jul/08 02:31 PM]

the text has been updated and when we refer to an action we highlight the action by using italics

[ISTIWC-91] [The reports must include Trust names for payroll member and/or creditor](#) Created: 29/Jul/08 Updated: 19/Aug/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

• The reports must include Trust names for payroll member and/or creditor

example:

Supplier: employee:
523425345 252345345345
Mayday Healthcare NHS Trust Royal Brompton & Harefield NHS Trust

Comments

Comment by [Thomas Dimakopoulos](#) [19/Aug/08 10:52 AM]

fixed

[ISTIWC-90] [roles explanation](#). Created: 29/Jul/08 Updated: 31/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

according to Carol:
 "• We need to include instructions on the differences between the roles, ie Administrator, Guest and Simple User (although I suggest we just put 'User'). At the moment users may not know what to select and I am a bit anxious about a 'Guest' being able to see results which are confidential to an individual organization."

we should add a link "Roles?" next to the role drop down menu which will pop up a small new window explaining the three privileges of the three roles.
 this should be done in every page that the role drop down menu appears.
 Also "Simple User" should be renamed to "User" and the "User" should be the first option in the drop down menu.

Comments

Comment by [Thomas Dimakopoulos](#) [29/Jul/08 01:40 PM]

Next to the role a icon has been added with a question mark, once is click a pop up show up with the role help.
 The Simple user has been rename to User

Comment by [Costas Ballas](#) [30/Jul/08 10:50 AM]

text for the roles:

<i>User</i>: This is the user that will use the platform's functionality in order to detect possible fraud cases. This user can upload his records and apply fraud detection rules on them.
<i>Guest</i>: This is the user that can only review the available rules and the fraud cases reports for his trust.
<i>Administrator</i>: This is the administrator of the platform.

Also resize the question mark image to a textbox height.

and set USER as the first option on the dropdown menu.

Comment by [Thomas Dimakopoulos](#) [31/Jul/08 10:57 AM]

updated

[ISTIWC-89] [Top navigation bar](#) Created: 23/Jul/08 Updated: 23/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

The top navigation bar is not working for the data mining pages and the change user details

Comments

Comment by [Thomas Dimakopoulos](#) [23/Jul/08 03:39 PM]

fixed

[ISTIWC-88] [iWebCare Platform text](#) Created: 23/Jul/08 Updated: 23/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

Description**Pending Registration**

- this title needs to be changed to 'User Registration'

Membership applications

On the follow list you can view all the members of the iWebCare Platform.

This is not grammatically correct. Please see comments under User Management below.

User Management

- On the follow list you can view all the members of the iWebCare Platform

This sentence needs to be reworded to say 'On the following list you can view all those registered to use the iWebCare platform

Manage rules

When you click on Manage rules, the title of the screen is Rule Maintenance. Why isn't it Rule Management?

In the following list you can see the rules already stored into the rule repository. Click edit to edit the selected rule, delete to remove the selected rule from the repository or click on new rule (see bottom of screen) to add a new rule into the rule repository. Rule Type indicates whether the rule has been created by a USER or whether it has been created automatically by the platform

'Into' should be changed to 'in'

You need to add the words 'click on'

Add new rule

Please Fill all rule details and click submit to add the new rules into the rule repository.

This sentence should be reworded: 'Please fill in all the rule details and click on submit to add the new rule

Manage rule profile

When you click on manage rule profile, the heading on the page is Rule Profiles Maintenance. Surely the title of the page should be the same as the title you click on, ie Manage rule profile

On the following list you can see all available rules profiles. Rule profiles are clusters of rules under one common name. For example if we have 20 rules which check for drug fraud then we can create one profile Drug Rules and include all the rules which check the drugs into the prescription for fraud. Click on New profile to add new profile. Click on the edit (Pencil icon) to edit the selected profile or on Delete (Red X) to delete the selected profile.

Delete 's' in rules in first sentence and 'the' and '(Pencil icon)' in the final sentence

Third sentence doesn't make sense - not sure what you are saying here. Do you mean:

For example, if we have 20 rules which check for drug fraud, then one profile entitled 'Drug Rules' can be created which includes all the rules which check the prescription for drug fraud.

Change the final sentence to: 'Click on the icon under Edit to edit the selected profile or on the icon under Delete to delete the selected profile ID'

Add new rule profile

Fill all the Rule profile details and click submit to add a new profile. You can click on add rules in the profile by selecting a rule from the available rules and click on add or you can remove rule from the profile by selecting a rule from the selected rules and click on remove

Needs to be re-worded to say:

'Fill in all the rule profile details and then click submit to add a new profile.'

Comments

Comment by [Thomas Dimakopoulos](#) [23/Jul/08 03:27 PM]

text has been updated

[ISTIWC-87] [Upload Screen](#) Created: 23/Jul/08 Updated: 23/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Trivial
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

The upload Screen corrypts the left menu , the table which holds the informations about the dataset is too wide.

Comments

Comment by [Thomas Dimakopoulos](#) [23/Jul/08 03:25 PM]

fixed

[ISTIWC-86] [DM Validation](#) Created: 23/Jul/08 Updated: 23/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

the datamining validation do not generate any results.

Comments

Comment by [Thomas Dimakopoulos](#) [23/Jul/08 11:13 AM]

fixed

[ISTIWC-85] [DM functionality to the simple user](#) Created: 22/Jul/08 Updated: 23/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	New Feature	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

the simple user should be able to use an model against his dataset to get back some results/reports. the new generated model can be stored for further use. the reports of the DM module should be fixed in order to provide some results.

Comments

Comment by [Thomas Dimakopoulos](#) [23/Jul/08 10:34 AM]

options added
fixed

[ISTIWC-84] [Insufficient information on reports.](#) Created: 21/Jul/08 Updated: 24/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

Description

Using the RBH Converter I created a xml file with 1000 records. I logged on using a simple user (costassu) and I uploaded the dataset. Applying the rule profiles all_rules, Matching_address, Matching_postcode, Unique_NI the engine identified 100% possibility of fraud, but the reports didn't provide the information about the supplier or the employee. these fields were empty.

the archived reports are : 789277, 789307, 789337, 789367 created by the user costassu.

Comments

Comment by [Thomas Dimakopoulos](#) [23/Jul/08 12:09 PM]

The problem occurs because there are double records in the database with same reference number and different unique id. The problem will be solved once we empty the database from the testing data.

Comment by [Thomas Dimakopoulos](#) [24/Jul/08 10:34 AM]

Fixed.
The problem was on the Ontology Module and how the return string was formatted to show on the report. The problem is now fixed and all the information are show on the report

[ISTIWC-83] [Rule Profiles for the Simple user](#) Created: 21/Jul/08 Updated: 23/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

Description

Currently the simple user can only see the available rules but not the rule profiles. we must provide to the user the ability to construct rule profiles from these rules and to apply them to his datasets.

Comments

Comment by [Thomas Dimakopoulos](#) [23/Jul/08 10:34 AM]

options added
fixed

[ISTIWC-82] [overview link for the simple user](#) Created: 21/Jul/08 Updated: 23/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

Description

add in the menu of the simple user an overview link so the user can always move to the first page.

Comments

Comment by Thomas Dimakopoulos [23/Jul/08 11:37 AM]
fixed Link added

[ISTIWC-81] Overview page of the simple user Created: 21/Jul/08 Updated: 23/Jul/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

Description

On the overview page of the simple user the text reads that the user can see the rules, rule profiles, datasets and fraud reports.
Currently the user can only see the available datasets and the fraud reports.
Proposed changes:
provide the rule and the rule profiles sections.
in the fraud report section only the last 10 reports should be available.
remove the Read More link at the end of the page.

Comments

Comment by Thomas Dimakopoulos [23/Jul/08 11:37 AM]
fixed The rule profiles are showed for the simple user with options for modify and the rule without any options Only current reports show on the overview page

[ISTIWC-80] Additional info in the Legal Notice Created: 21/Jul/08 Updated: 23/Jul/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	New Feature	Priority:	Major
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Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

Description

please add in the legal notice page the following sentences:
 "The data submitted to the platform pass through encryption mechanisms before their storage in the iWebCare database. Data submitted by an organization can not been viewed or downloaded by any other organization. The only processing available for the submitted data is done through the fraud validation engine."

Comments

Comment by [Thomas Dimakopoulos](#) [23/Jul/08 11:55 AM]
 text added

[ISTIWC-79] [CLONE -When there is fraud there no link to the fraud](#) Created: 17/Jul/08
 Updated: 17/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Ilias Skalkidis	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

File Attachments:  noIdnolink.jpg

Description

When there is a fraud there no link to show which employee and supplier have the same code and which employees have the same NI.
 When using though dataset fraud6 and all rules are applied then links to the frauds exist.

Comments

Comment by [Ilias Skalkidis](#) [17/Jul/08 01:53 PM]
 There is no link, and there is no ID.
 And the rule same address is not working
 Comment by [Thomas Dimakopoulos](#) [17/Jul/08 02:25 PM]

Its fixed, you will be able to see it on the next released

[ISTIWC-78] [CLONE -Rule same address does not work](#) Created: 17/Jul/08 Updated: 17/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Ilias Skalkidis	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

Description

The rule same address does not work.

Comments



Comment by [Thomas Dimakopoulos](#) [17/Jul/08 02:26 PM]

Its fixed, you will be able to see it on the next released

[ISTIWC-77] [When there is fraud there no link to the fraud](#) Created: 16/Jul/08 Updated: 17/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Ilias Skalkidis	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

File Attachments:  linkstofraud.jpg  sameAddress.jpg

Description

When there is a fraud there no link to show which employee and supplier have the same code and which employees have the same NI.

When using though dataset fraud6 and all rules are applied then links to the frauds exist.


Comments

Comment by [Thomas Dimakopoulos](#) [17/Jul/08 11:37 AM]

problem is fix on the new release
the link has been remove for data privacy, only the id is show

[ISTIWC-76] Rule same address does not work Created: 16/Jul/08 Updated: 17/Jul/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Ilias Skalkidis	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

File Attachments:  sameAddress.jpg

Description

The rule same address does not work.

Comments

Comment by [Thomas Dimakopoulos](#) [17/Jul/08 11:38 AM]

problem is fixed on new release

Comment by [Ilias Skalkidis](#) [17/Jul/08 01:51 PM]

The rule still not working

[ISTIWC-75] Export report Created: 15/Jul/08 Updated: 26/Aug/08	
Status:	In Progress
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None

Fix Version/s:	None
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Type:	New Feature	Priority:	Minor
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Unresolved	Votes:	0

Description

Add functionality to export a report to pdf or csv or word document

Comments


Comment by [Thomas Dimakopoulos](#) [17/Jul/08 02:26 PM]

it will be added for the final version of the platform

[ISTIWC-74] [Not enough information on the fraud reports](#) Created: 15/Jul/08 Updated: 17/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	Validation Engine Module
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

File Attachments:  report.JPG

Description

In the generated fraud reports it will be very helpful (especially in the archived reports) if information such as the name of the Rules Profile (and the name of included rules instead of their ID's) and the name of the dataset in which the profile applied are present.
 In the current implementation, when I browse the archived fraud reports, it is not possible to identify to which dataset this report refers. And the rule profile can be identified only if I track down the ID's of the rules.

Comments

Comment by [Thomas Dimakopoulos](#) [17/Jul/08 12:03 PM]

extra informations added

[ISTIWC-73] Query / export rules problem Created: 14/Jul/08 Updated: 15/Jul/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

Description

On the query / export rules page the search feature doesn't work properly. On the available fields you should put the first case sensitive characters of the search criteria. For example if you use "address" in the rule name field you get zero results even if the "Matching Address" rule name exists. If you use "matching" you still get zero results. You must use the first case sensitive characters of the rule name in order to get a result (e.g. "Matching").

Comments

Comment by [Thomas Dimakopoulos](#) [15/Jul/08 02:00 PM]

because we are using sql command the user needs to type the name exactly how it is stored on the db

Comment by [Costas Ballas](#) [15/Jul/08 02:20 PM]

on sql we can probably use the LOWER or UPPER function in order to solve the problem with the case sensitive characters. for example we could retrieve the name from the DB using the LOWER function, and then compare it with toLowerCase(searchCriteriaTextField).

on the other hand i suspect that currently the sql query work with the LIKE condition. maybe we could "play" with the matching pattern in order to get better results. maybe the WHERE part could be something like this:

```
WHERE table.ruleName LIKE '%searchCriteriaTextField%'
```

*edit:

we could try a combination of the two above comments such as:
WHERE lower(column) LIKE lower('%searchCriteriaTextField%')

Comment by [Thomas Dimakopoulos](#) [15/Jul/08 03:40 PM]

thats exactly how it the sql command it has been constructed.

I update the code using upper on the input text box now, on the sql it was upper but not on the input from the textbox.

Fixed

[ISTIWC-72] [3 links for each fraud case report links to one page](#) Created: 14/Jul/08 Updated: 15/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

Description

On the overview page, the fraud cases reports provide 3 links for each report. One link on the case ID, one View link and one Export. All of them move you to the same page. Do we need all of them?

Comments

Comment by [Thomas Dimakopoulos](#) [15/Jul/08 02:12 PM]

only the view and export are links now

[ISTIWC-71] [Problem with the user management module](#) Created: 14/Jul/08 Updated: 23/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	User Management Module
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

every user independently of his role (guest, simple user) always logs on as an administrator.

Comments

Comment by [Thomas Dimakopoulos](#) [15/Jul/08 01:46 PM]

the problem was when we register a new user and then accepted the role wasnt transfer Fixed
 Also it was a problem with the password where it was always put admin as password fixed
 Also it was a problem with the role combo box it was show the old text fixed

Comment by [Costas Ballas](#) [22/Jul/08 02:10 PM]

the user applies for an account and set the role to guest or simple user...the administrator accepts the user..but the user doesnt appear in the users list.

Comment by [Costas Ballas](#) [22/Jul/08 02:10 PM]

the user applies for an account and set the role to guest or simple user...the administrator accepts the user..but the user doesnt appear in the users list.

Comment by [Thomas Dimakopoulos](#) [23/Jul/08 12:08 PM]

problem with the cookies in some browser.
 Example opera and some versions of firefox prevent the function to delete the user manager cookie.

[ISTIWC-70] [Change organization from RBH to NHS](#) Created: 10/Jul/08 Updated: 15/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Minor
Reporter:	Ilias Skalkidis	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

File Attachments:  queryResults.jpg

Description

On Query Rules screen when someone want to see NHS rules he has to enter RBH instead of NHS and only in Capital letters.

Comments

Comment by [Thomas Dimakopoulos](#) [15/Jul/08 01:59 PM]



fixed

[ISTIWC-69] [On creating new rules not all available datasets can be selected](#) Created: 10/Jul/08 Updated: 15/Jul/08

Status:	Closed
Project:	IST-iWebCare

Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Ilias Skalkidis	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

File Attachments:	 available_datasets.jpg	 earnnewrules.jpg
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Description

when trying to create new rules only one xml dataset and one csv dataset are available although many datasets are available (and not archived)

Comments

Comment by [Thomas Dimakopoulos](#) [15/Jul/08 01:47 PM]

only works with archived datasets

[ISTIWC-68] [When deleting a dataset wrong message is displayed](#) Created: 10/Jul/08 Updated: 15/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Minor
Reporter:	Ilias Skalkidis	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

File Attachments:	 deleteDataset.jpg
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Description

When selecting to delete a dataset a message asking if I really want to delete a RULE (instead of dataset) is created

Comments

Comment by [Thomas Dimakopoulos](#) [15/Jul/08 02:09 PM]

fixed

[ISTIWC-67] [Uploading an xml with the same filename and dataset name is valid](#)

Created: 10/Jul/08 Updated: 15/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Minor
Reporter:	Ilias Skalkidis	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

Description

When uploading an xml with the same filename and selecting the same dataset name no error is produced. Please check if this is valid and no conflicts are created.

Comments

Comment by [Thomas Dimakopoulos](#) [15/Jul/08 02:16 PM]

yes this is fine, as will allow the user to update an xml file which will update the dataset. It a very easy way to support database management without an interface.

[ISTIWC-66] [Problematic xmls are uploaded without validation](#) Created: 10/Jul/08 Updated: 23/Jul/08

Status:	In Progress
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Ilias Skalkidis	Assignee:	Thomas Dimakopoulos
Resolution:	Unresolved	Votes:	0

File Attachments:  problematic_xml.xml


Description

When trying to upload the following xml which is missing many tags, the file is not validated and it is uploaded normally.

[ISTIWC-65] [Rule Double_NI_ofEmp seems that it does not work](#) Created: 10/Jul/08 Updated: 15/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	Rule Repository Module
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Ilias Skalkidis	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

File Attachments:  RBH_sameNI.xml

Description

I used the following xml where many employees have the same NIN and 0% fraud is the result when running rule Double_NI_ofEmp.
 Could you please provide some information on which tags this rule checks??

Comments

Comment by [Thomas Dimakopoulos](#) [15/Jul/08 02:25 PM]
 the rule is fine just tried but the xml format was wrong
 Please remove all T00:00:00 on dates
 Dataset name on platform asdasdasda produce fraud results 100 using uniqueNI profile

[ISTIWC-64] [Many reports are shown when applying a rule](#) Created: 09/Jul/08 Updated: 15/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Minor
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Reporter:	Ilias Skalkidis	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

File Attachments:	 fraudcasereports.jpg
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Description

When applying a rule many reports are shown and not only the last report requested.
 Also the column named Datasets Name is actually Dataset Description and not name

Comments

- Comment by [Ilias Skalkidis](#) [09/Jul/08 01:21 PM]

My mistake, the column is labeled correctly.

But on <http://katharma.agilis-sa.gr:52349/iWebCareS/validaterecords.jsp> it is actually the problem with the column name
- Comment by [Ilias Skalkidis](#) [09/Jul/08 01:22 PM]

Also there is no reason on the screen Validate HC Dataset the columns CaseID and Filename to be text boxes since the user will never change them.
- Comment by [Ilias Skalkidis](#) [09/Jul/08 01:24 PM]

Ok, I see that the reports shown are the ones not archived.

If this this is the user requirement then there is no reason to change anything.

[ISTIWC-63] [Problem when applying a rule](#) Created: 09/Jul/08 Updated: 15/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Ilias Skalkidis	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

Description

When trying to apply rule DM Rule Model 21 for NHS the following error is observed
 HTTP Status 500 -

type Exception report

message

description The server encountered an internal error () that prevented it from fulfilling this request.

exception

javax.servlet.ServletException: org.codehaus.xfire.XFireRuntimeException: Could not invoke service..
 Nested exception is org.codehaus.xfire.fault.XFireFault: No such property: DataMiningMapping for class: RuleProfile1248

root cause

org.codehaus.xfire.XFireRuntimeException: Could not invoke service.. Nested exception is
 org.codehaus.xfire.fault.XFireFault: No such property: DataMiningMapping for class: RuleProfile1248

root cause

org.codehaus.xfire.fault.XFireFault: No such property: DataMiningMapping for class: RuleProfile1248

note The full stack traces of the exception and its root causes are available in the Sun Java System Application Server 9.1 logs.
 Sun Java System Application Server 9.1

Comments

Comment by [Thomas Dimakopoulos](#) [15/Jul/08 01:49 PM]

dm rules are not supported for the rbh and this feature will be removed. A new way to validate datasets using the model id will be added.

[ISTIWC-62] [Requesting username without logging out](#) Created: 09/Jul/08 Updated: 15/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Minor
Reporter:	Ilias Skalkidis	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

Description

When clicking to iWebCare(<http://katharma.agilis-sa.gr:52349/iWebCareS/index.jsp>) while logged in, then username and password are asked again.

Comments

Comment by [Thomas Dimakopoulos](#) [15/Jul/08 02:04 PM]

if you visit the index page again after you login you will need to login again. The cookie that stores the session expires once you visit the index page.

[ISTIWC-61] [There is no login error](#) Created: 08/Jul/08 Updated: 15/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Ilias Skalkidis	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

Description

When trying to log in to the platform if username and password are not entered correctly there is no error message shown.

Comments


Comment by [Thomas Dimakopoulos](#) [15/Jul/08 02:08 PM]

login error page added

[ISTIWC-60] ["Forgotten Details" \(mentioned in the text, non-operational a few weeks ago\) has disappeared from the screen](#) Created: 04/Jul/08 Updated: 06/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Task	Priority:	Major
Reporter:	Ilias Skalkidis	Assignee:	Costas Ballas
Resolution:	Fixed	Votes:	0

File Attachments:  sample.JPG

Description

"Forgotten Details" was previously an option on the login screen, but was non-operational. Although it is still mentioned on the text, it has disappeared from the screen.



Comments

Comment by [Thomas Dimakopoulos](#) [06/Jul/08 05:33 PM]
 any mention about forgot details has been removed.

[ISTIWC-59] [A new user created cannot login](#) Created: 04/Jul/08 Updated: 15/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	User Management Module
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Ilias Skalkidis	Assignee:	Costas Ballas
Resolution:	Fixed	Votes:	0

File Attachments:  sample.JPG  sample21.JPG  sample3.JPG

Description

A new user created cannot login

Comments



Comment by [Thomas Dimakopoulos](#) [15/Jul/08 03:41 PM]
 it was a problem on the user management module
 it is fixed now

[ISTIWC-58] [An accepted user remains on membership applications, and can be accepted again as a new user](#) Created: 04/Jul/08 Updated: 07/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None

Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Critical
Reporter:	Ilias Skalkidis	Assignee:	Costas Ballas
Resolution:	Fixed	Votes:	0

File Attachments:	 sample.JPG  sample2.JPG
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Description

An accepted user remains on membership applications as "ACCEPTED". If you accept him again a new user with the same name is created.

Comments

Comment by [Thomas Dimakopoulos](#) [07/Jul/08 04:45 PM]
fixed

[ISTIWC-57] [Although on the user application, there is an "Administrator" user, on membership applications it is referred to as "Maintenance"](#) Created: 04/Jul/08 Updated: 06/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Major
Reporter:	Ilias Skalkidis	Assignee:	Costas Ballas
Resolution:	Fixed	Votes:	0

File Attachments:	 sample.JPG  sample2.JPG
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Description

Although on the user application, there is an "Administrator" user, on membership applications it is referred to as "Maintenance"

Comments

Comment by [Thomas Dimakopoulos](#) [06/Jul/08 05:34 PM]
fixed

[ISTIWC-56] [Although on the user application, there is an "NHS" organization, on membership applications it is referred to as "RBH"](#) Created: 04/Jul/08 Updated: 06/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Major
Reporter:	Ilias Skalkidis	Assignee:	Costas Ballas
Resolution:	Fixed	Votes:	0

File Attachments:  sample.JPG  sample2.JPG

Description

Although on the user application, there is an "NHS" organization, on membership applications it is referred to as "RBH"

Comments

Comment by [Thomas Dimakopoulos](#) [06/Jul/08 05:35 PM]
 fixed, only applications from the same organization as the admin user are showed

[ISTIWC-55] [A TSAY user can delete an RBH membership application](#) Created: 04/Jul/08 Updated: 06/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	User Management Module
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Ilias Skalkidis	Assignee:	Costas Ballas
Resolution:	Fixed	Votes:	0

Description

A TSAY user is allowed to delete an RBH membership application

Comments

Comment by [Thomas Dimakopoulos](#) [06/Jul/08 05:35 PM]
fixed

[ISTIWC-54] [After logging out, clicking on "Back" logs you in again](#) Created: 04/Jul/08
Updated: 23/Jul/08

Status:	Open
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	New Feature	Priority:	Minor
Reporter:	Ilias Skalkidis	Assignee:	Costas Ballas
Resolution:	Unresolved	Votes:	0
Environment:	firefox		

Description

After logging out, clicking on "Back" logs you in again, taking you to the previously viewed screen.

Comments

Comment by [Thomas Dimakopoulos](#) [23/Jul/08 12:10 PM]
This is a common problem on sturts web applications.
I will edit this issue to new feature and the problem will be solved on the final version of iWebCare platform

[ISTIWC-53] [A procedure to delete datasets from "Validate HC Dataset" would be useful](#) Created: 04/Jul/08 Updated: 15/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	Validation Engine Module
Affects Version/s:	None

Fix Version/s:	None
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Type:	Change request	Priority:	Minor
Reporter:	Ilias Skalkidis	Assignee:	Costas Ballas
Resolution:	Fixed	Votes:	0

File Attachments:	 sample.JPG
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Description

There seems to be no procedure in order to delete datasets from "Validate HC Dataset". What happens if the list becomes long;

Comments

Comment by [Thomas Dimakopoulos](#) [04/Jul/08 04:02 PM]

you can delete datasets using the dataset manager

[ISTIWC-52] ['Read more' link](#) Created: 23/Jun/08 Updated: 06/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Trivial
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

File Attachments:	 ReadMore.JPG
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Description

In the overview and query rules pages at the bottom of each page you can find a 'Read more' link which forwards you in the Readmore.jsp page which is empty.

Comments

Comment by [Thomas Dimakopoulos](#) [06/Jul/08 05:35 PM]

fixed, read more has been removed

[ISTIWC-51] Uploading XML datasets Created: 19/Jun/08 Updated: 06/Jul/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	None

Type:	Bug	Priority:	Minor
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

File Attachments:	 UploadHCDataSet.JPG
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Description

On the Upload HC Dataset, should we restrict the user to upload only XML files? On the paragraph we say something about a 'XML validate syntax box' but there is none. Is there an validation of the XML file or we can upload anything?

Comments

Comment by [Thomas Dimakopoulos](#) [06/Jul/08 05:36 PM]

only xml files can be uploaded now and a check for a data set name has been added , so we can only upload xml files with a data set name not null.

[ISTIWC-50] [Model description on the Learn New Rule page](#) Created: 19/Jun/08 Updated: 16/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	None

Type:	Change request	Priority:	Blocker
Reporter:	Costas Ballas	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

File Attachments:	 LearNewRules.JPG
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Description

On the Learn New Rules page next to the numbers of the models should be a description or something

that will help us to choose the right model


Comments

Comment by [Thomas Dimakopoulos](#) [16/Jul/08 11:04 AM]
 fixed
 On the optimize request a option added to accept the model and then to input a model description

[ISTIWC-49] [Editable textboxes on the Validate HC dataset](#) Created: 19/Jun/08 Updated: 07/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	None

Type:	Change request	Priority:	Minor
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

File Attachments:  ValidateHCDataset.JPG

Description

On the Validate HC Dataset page the textboxes of the CaseID and the Filenames shouldn't be editable. What happens if we edit them?

Comments

Comment by [Thomas Dimakopoulos](#) [07/Jul/08 04:25 PM]
 fixed

[ISTIWC-48] [hidden link on the registration form](#) Created: 19/Jun/08 Updated: 06/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	None

Type:	Change request	Priority:	Minor
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Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

File Attachments:	 ApplyForMembership3.JPG
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Description

On the Apply for an Account Page there is a hidden link next to the Roles drop down menu. We should make it visible and provide a small pop up window in which we explain the roles or we must remove it.


Comments

Comment by [Thomas Dimakopoulos](#) [06/Jul/08 05:37 PM]

fixed

[ISTIWC-47] Add New Rule page Created: 19/Jun/08 Updated: 07/Jul/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	None

Type:	Bug	Priority:	Minor
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

File Attachments:	 AddNewRule.JPG
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Description

On the Add New Rule page the User and the Organization textboxes should be uneditable

[ISTIWC-46] Overview page Created: 19/Jun/08 Updated: 16/Jul/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	None

Type:	Change request	Priority:	Minor
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

Description

n the overview page in the section of Fraud Cases Reports the list is too long. Maybe we should limit this list. One option is to add a paging feature with 10 reports per page. Or we can limit this list to the last 10 reports... or the last 10 reports with 100% possibility of fraud.

Comments

Comment by [Kyriakos Kassis](#) [10/Jul/08 05:34 PM]

sort the last 10 reports

Comment by [Thomas Dimakopoulos](#) [16/Jul/08 03:34 PM]

only shows the current or new reports

Comment by [Thomas Dimakopoulos](#) [16/Jul/08 03:35 PM]

fixed

[ISTIWC-45] [Password textbox](#) Created: 19/Jun/08 Updated: 07/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	User Management Module
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	None

Type:	Change request	Priority:	Trivial
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

File Attachments:  ApplyForMembership2.JPG

Description

During the registration the typed text on the password textfield should be hidden (asterisks)

Comments

Comment by [Thomas Dimakopoulos](#) [07/Jul/08 04:26 PM]

fixed

[ISTIWC-44] [Mandatory fields on the registration page are not enforced](#) Created: 19/Jun/08
Updated: 18/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	User Management Module
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	None

Type:	Bug	Priority:	Minor
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

File Attachments:	 ApplyForMembership.JPG	 ViewMembershipApplicationDetails.JPG
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Description

You can register for an account even if you dont fill some of the mandatory fields required.

Comments

Comment by [Thomas Dimakopoulos](#) [18/Jul/08 01:17 PM]

fixed

[ISTIWC-43] [Mandatory fields during registration and User management](#) Created: 19/Jun/08
Updated: 18/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	None

Type:	Bug	Priority:	Minor
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

File Attachments:	 ApplyForMembership.JPG	 EditUserDetails.JPG	 ViewMembershipApplicationDetails.JPG
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Description

The mandatory fields on the Apply for Account page differ from those on the User Management pages(both on Edit User Details and View Membership Application Details).

Comments

Comment by [Thomas Dimakopoulos](#) [18/Jul/08 01:25 PM]

fixed

[ISTIWC-42] [Login page](#) Created: 19/Jun/08 Updated: 07/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	None

Type:	Change request	Priority:	Trivial
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

Description

In the login page the paragraph states that "If you have forgotten this, click on 'Forgotten Details' ". There is no such link in the page.

Comments

Comment by [Thomas Dimakopoulos](#) [07/Jul/08 10:32 AM]

fixed

[ISTIWC-41] [Language support](#) Created: 19/Jun/08 Updated: 18/Jul/08

Status:	Open
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	None

Type:	New Feature	Priority:	Minor
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Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Unresolved	Votes:	0

Description

The drop down menu for changing the language doesn't do anything.

[ISTIWC-40] ["Important Legal Notice" link](#) Created: 19/Jun/08 Updated: 07/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	None

Type:	Bug	Priority:	Minor
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

Description

the "Important Legal Notice" link does work

[ISTIWC-39] [Change on the HTML title](#) Created: 19/Jun/08 Updated: 08/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	None

Type:	Change request	Priority:	Trivial
Reporter:	Costas Ballas	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

Description

The "European Commission" at the HTML tile implies that this is an EC service which is not true. We should remove this.

Comments

Comment by [Thomas Dimakopoulos](#) [08/Jul/08 02:51 PM]

fixed

[ISTIWC-38] [Data mining GUI for RBH enhancements](#) Created: 18/Jun/08 Updated: 18/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

Disable the optimize and the add new rule if the results/status is No results or Error or Waiting for Results.

Comments

Comment by [Thomas Dimakopoulos](#) [18/Jun/08 10:44 AM]

Fixed. The optimize show only when we have results and the add rule show only if we have results too. This will minimize the user error.

[ISTIWC-37] [Validation Engine Enhanced with Data mining Commands](#) Created: 18/Jun/08 Updated: 16/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	Validation Engine Module
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	None

Type:	New Feature	Priority:	Blocker
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

The validation engine and the rule language need to be enhanced to support the data mining module. FOR RBH only as tsay will use the direct access functionality already available.

Comments

Comment by [Thomas Dimakopoulos](#) [16/Jul/08 10:14 AM]

the validation of a rbh dataset using a data mining model will be perform using a different gui interface

[ISTIWC-36] [The Optimize dont work](#) Created: 12/Jun/08 Updated: 13/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	Data Mining Module
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

The Optimize a select model dont work correctly. The problem is connected with the generation of the xml for the web service.

Comments

Comment by [Thomas Dimakopoulos](#) [13/Jun/08 02:36 PM]

fixed

[ISTIWC-35] [Spliting the files into multiple xml files](#) Created: 12/Jun/08 Updated: 12/Jun/08

Status:	Closed
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Project:	IST-iWebCare
Component/s:	RBH Converter Module
Affects Version/s:	None
Fix Version/s:	None

Type:	New Feature	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Tassos Tagaris
Resolution:	Won't Fix	Votes:	0

Description

When the convertor splitting the files the user only have to give one filename and the convertor it should add a number at the end.
 Example:
 Text file with 1000 records, the user select to split the file into 10 xml files
 The convertor it should split the file into 10 xml files and it should ask the user for a filename, if the user enter RBH-SET-1 then the convertor will generate
 RBH-SET-1-P1
 RBH-SET-1-P2

Comments

Comment by [Tassos Tagaris](#) [12/Jun/08 11:19 PM]
 This feature will not be implemented as it is not a user request nor it improves the functionality currently offered. The problem with this approach is that the user cannot know how many files will have to be created so he may enter 10 and in fact need 11 or 12... or 10 may be too much etc. *_Moreover_*, we do not know how to split the data of the 3 different text files in the (let's say) 10 XML files. That is: how many creditors in the 1st, 2nd, 3rd, etc file, how many payroll, how many historical... The current version allows the user to select a range of rows to be converted from each category and convert them to a single XML file. I believe this serves the purpose...
 Comment by [Tassos Tagaris](#) [12/Jun/08 11:20 PM]
 see comment inside

[ISTIWC-34] [Tooltip for rule description](#) Created: 12/Jun/08 Updated: 12/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	New Feature	Priority:	Trivial
Reporter:	Thomas Dimakopoulos	Assignee:	Nikolas Athanassiadis

Resolution:	Fixed	Votes:	0
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Description

When the mouse goes over a Rule Name, a tooltip should appear to display the full description of the Rule.

Comments

Comment by [Thomas Dimakopoulos](#) [12/Jun/08 11:09 AM]
 feature added.

[ISTIWC-33] RBH converter generates improper XML files Created: 11/Jun/08 Updated: 12/Jun/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	RBH Converter Module
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Critical
Reporter:	Thomas Dimakopoulos	Assignee:	Tassos Tagaris
Resolution:	Fixed	Votes:	0

Description

1. When we convert the dates from the TXT file into the XML file needs to be in Date format and not in DateTime format. Example At the moment : <Date_Started>2001-09-17T00:00:00</Date_Started> Correct output <Date_Started>2001-09-17</Date_Started>. Please correct this as soon as possible as the generate XML file will not be recognize by the iWebCare platform and generate errors.
2. Like we had talk before the convertor needs a way to break the large txt files into smaller xml files. For example if we convert the whole txt files into XML files we will generate a very large xml file that will be impossible to upload into the iwebcare platform. So the plan was as the rbh have a selection of data into text files to generate 10 or 20 xml files and perform the pilot that way. If all data will be imported at once why did i need to change the validation engine for the RBH site ?
3. Also once the 1 and 2 are finished which are blocked bugs , i am suggesting to show open dialogs for the text files and save dialog for the xml files. We dont expecting the user to have a hardcoded structure for where the xml files are stored.

Comments

Comment by [Tassos Tagaris](#) [12/Jun/08 11:26 PM]

All issues have been resolved in version 1.1 of the SW that was distributed to all interested parties today.


Comment by [Tassos Tagaris](#) [12/Jun/08 11:27 PM]

Please check yourself that the new version behaves as expected.

[ISTIWC-32] [Data mining, creating model](#) Created: 11/Jun/08 Updated: 12/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	Data Mining Module
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Ilias Skalkidis	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

File Attachments:  datamining.jpg  dataminingProcess.jpg

Description

When performing data mining <http://katharma.agilis-sa.gr:52349/iWebCareS/dmr/bh.jsp> the only option is new model and when the new model is created it is not clear which model was created and what are the results.
I remember that there is one of the three steps missing

Comments

Comment by [Thomas Dimakopoulos](#) [11/Jun/08 03:17 PM]

Data mining process can take a while, i will add the user and a time stamp so u will know when the request got posted and from which user. Usually users can post lots of request and at the end when all had finished the expert can review the results and select the model.

Comment by [Thomas Dimakopoulos](#) [12/Jun/08 11:21 AM]

They screen include the user and a timestamp so the request can be tracked using this information.

[ISTIWC-31] [Archive-Recover datasets](#) Created: 11/Jun/08 Updated: 11/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform

Affects Version/s:	None
Fix Version/s:	None

Type:	Action	Priority:	Trivial
Reporter:	Ilias Skalkidis	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0
Environment:	vista, firefox		

File Attachments:	 datamanager.jpg
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Description

In the dataset manager <http://katharma.agilis-sa.gr:52349/iWebCareS/DataManager.jsp> on mouse over of archive or recover it shows "edit rule" which is not correct I believe, since the case is about datasets.

Comments

Comment by [Thomas Dimakopoulos](#) [11/Jun/08 03:13 PM]

Tooltips have been updated

[ISTIWC-30] [menu incosistance](#) Created: 11/Jun/08 Updated: 11/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

Description

On the following screens the menu on the left change the options:
 Apply for membership
 Login
 Index
 Edit rule

Comments

Comment by [Thomas Dimakopoulos](#) [11/Jun/08 12:08 PM]

The problem has been fixed. The bean that reads the menu option didnt accessed the user rights correctly. Now it has been fixed and the menu show correctly.

[ISTIWC-29] [Cancel buttons dont worked in most of the screens](#) Created: 11/Jun/08 Updated: 11/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

Description

The cancel buttons dont return back to initial screen.

Comments

Comment by [Thomas Dimakopoulos](#) [11/Jun/08 11:44 AM]

Fixed for all cancel buttons.

[ISTIWC-28] [Rule Problems](#) Created: 08/Jun/08 Updated: 08/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	Validation Engine Module
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Kyriakos Kassis
Resolution:	Fixed	Votes:	0

Issue Links:	Dependency
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	blocks	ISTIWC-21	validation process is wrong	Closed
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Description

The process of which we check the records need to be change. The records we include on the XML dataset need to be checked against the old record.

Comments

Comment by [Thomas Dimakopoulos](#) [08/Jun/08 01:07 PM]

The problem has been fixed for the following rules command:
 IsonSupplier
 IsonSupplierwithpostcode
 UniqueNI

If we add new commands on the rule language we need to implement the new command in the same way

[ISTIWC-27] [RBH - Creation of duplicate records on Database](#) Created: 08/Jun/08 Updated: 08/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	Validation Engine Module
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Issue Links:	Dependency
	blocks ISTIWC-21 validation process is wrong Closed

Description

When we try to validate the same dataset that we previously had validate the module generate duplicate records.

Comments

Comment by [Thomas Dimakopoulos](#) [08/Jun/08 12:49 PM]

Fixed and Tested

[ISTIWC-26] Enlarge "Rule Name" field Created: 06/Jun/08 Updated: 18/Jun/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Minor
Reporter:	Tassos Tagaris	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0
Environment:	mozilla		

File Attachments:	 rule_maintenance.JPG
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Description

Enlarging "Rule Name" field, would display better its contents

Comments

Comment by [Thomas Dimakopoulos](#) [08/Jun/08 01:14 PM]

We will investigate this issue after the first version of the final prototype scheduled for 16/6/08

Comment by [Thomas Dimakopoulos](#) [11/Jun/08 11:51 AM]

Fixed

Comment by [Tassos Tagaris](#) [12/Jun/08 11:32 PM]

Please close the issue as "Not Fixed" or "Won't be fixed" so that we can distinguish the issues that were really fixed and those that have not... :) I Reopen this issue so that it is closed with the correct status. Please do the same for the rest of th issues that have been closed this way...

Comment by [Thomas Dimakopoulos](#) [18/Jun/08 10:42 AM]

fixed, the possible maximum lenght without destroy the layout has been assigned for the rule name

[ISTIWC-25] [Greek characters not displayed correctly in the "Rule Name" text box](#)

Created: 06/Jun/08 Updated: 18/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	None

Type:	Bug	Priority:	Minor
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Reporter:	Tassos Tagaris	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0
Environment:	Both Mozilla and IE		

File Attachments:	 edit_rule.JPG
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Description

In the Rule Maintenance - Edit Rule, Greek characters can be written, but then they are not displayed correctly in the "Rule Name" text box

Comments

Comment by [Kyriakos Kassis](#) [10/Jul/08 05:36 PM]

add label

Comment by [Thomas Dimakopoulos](#) [18/Jul/08 10:54 AM]

fixed will be available on the next release

[ISTIWC-24] [cancel button has the same effect as submit](#) Created: 06/Jun/08 Updated: 11/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Tassos Tagaris	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0
Environment:	mozilla		

File Attachments:	 edit_rule.JPG
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Description

In Manage Rules - Edit Rule, cancel button has the same effect as submit.

Comments

Comment by [Thomas Dimakopoulos](#) [11/Jun/08 11:22 AM]

Fixed

[ISTIWC-23] validation engine problem Created: 05/Jun/08 Updated: 05/Jun/08 Due: 18/Jun/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	Validation Engine Module
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Critical
Reporter:	Kyriakos Kassis	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

fasdfasfas

Comments

Comment by [Thomas Dimakopoulos](#) [05/Jun/08 04:31 PM]

test issue

[ISTIWC-22] data mining screen Created: 05/Jun/08 Updated: 12/Jun/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Minor
Reporter:	Kyriakos Kassis	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

only the datasets that are archived should be displayed in the pul down menu

Comments
Comment by Thomas Dimakopoulos [11/Jun/08 03:55 PM]
Description for each datamining screen need to be added. Specify the available options/buttons.
Comment by Thomas Dimakopoulos [12/Jun/08 11:17 AM]
Resolved. Wrong sql statement in the datamining screen.

[ISTIWC-21] validation process is wrong Created: 05/Jun/08 Updated: 08/Jun/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Blocker
Reporter:	Kyriakos Kassis	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Issue Links:	Dependency
	depends on ISTIWC-27 RBH - Creation of duplicate records o... Closed
	depends on ISTIWC-28 Rule Problems Closed

Description
the dataset uploaded should be checked against the rule profile only. the report should not include the old validated results !!!!!!! only the results of the uploaded datasets!!!

Comments
Comment by Thomas Dimakopoulos [08/Jun/08 01:09 PM]
This issue was broken into seperate Issues. The linked issues was fixed so this issue has been resolved.

[ISTIWC-20] view validation results screen Created: 05/Jun/08 Updated: 12/Jun/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	GUI of the platform , Validation Engine Module
Affects Version/s:	None

Fix Version/s:	None
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Type:	Bug	Priority:	Major
Reporter:	Kyriakos Kassis	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

Description

only the dataset that has been validated should be shown
 a 'view all' button should appear in order to view the previously generated reports
 in the report the ID of the record that 'hit' the validation rules should be visible (for tracking purposes)

Comments

Comment by [Thomas Dimakopoulos](#) [12/Jun/08 10:54 AM]

once you view the dataset it will be placed on the archived section.
 So once you click the validate dataset the next screen will show you the reports that havent been view yet.
 A new section has been added to view the archived reports.

[ISTIWC-19] [Validate HC dataset screen](#) Created: 05/Jun/08 Updated: 11/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Kyriakos Kassis	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

Description

fine tune the screen show
 name of the dataset that will be validated instead of filename
 include also the date uploaded
 dataset name must not change !!!!

Comments

Comment by [Thomas Dimakopoulos](#) [11/Jun/08 11:24 AM]

fixed the date upload doesnt show on the screen as the dataset name is a unique attribute and the only way we track a dataset

[ISTIWC-18] [include description of rule language commands in the user manual](#) Created: 05/Jun/08 Updated: 12/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	Documentation
Affects Version/s:	None
Fix Version/s:	None

Type:	Task	Priority:	Major
Reporter:	Kyriakos Kassis	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Comments

Comment by [Thomas Dimakopoulos](#) [12/Jun/08 10:57 AM]

A document has been create with title "Rule Specific Language Editor Manual - v1.2.doc"

[ISTIWC-17] [refine labels in Upload Dataset screen \(remove bold etc.\)](#) Created: 05/Jun/08 Updated: 11/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Major
Reporter:	Kyriakos Kassis	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Comments

Comment by [Thomas Dimakopoulos](#) [11/Jun/08 11:35 AM]

labels has been updated

[ISTIWC-16] [role maintenance appears twice in user management](#) Created: 05/Jun/08 Updated: 11/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Kyriakos Kassis	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Comments

Comment by [Thomas Dimakopoulos](#) [11/Jun/08 12:05 PM]

The edituser.jsp has been update so only shows the roles that the user dont have and the role that does have.

[ISTIWC-15] [user authorisation rights-mechanisms](#) Created: 05/Jun/08 Updated: 11/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Major
Reporter:	Kyriakos Kassis	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Comments

Comment by [Thomas Dimakopoulos](#) [11/Jun/08 11:36 AM]

Fixed.
Each user has his own screen now, for provided / consumer and administrator.

[ISTIWC-14] change roles in users Created: 05/Jun/08 Updated: 11/Jun/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Major
Reporter:	Kyriakos Kassis	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

maintenance--> administrator
 provider--> simple user
 consumer--> guest

Comments

Comment by [Thomas Dimakopoulos](#) [11/Jun/08 12:04 PM]

roles has been updated.
 The following files has been modify
 Applyformembership.jsp
 adduser.jsp
 edituser.jsp
 menuroot.jsp
 and their associate java classes.

[ISTIWC-13] change RBH to NHS Created: 05/Jun/08 Updated: 11/Jun/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	Rule Repository Module
Affects Version/s:	None
Fix Version/s:	None

Type:	Change request	Priority:	Major
Reporter:	Kyriakos Kassis	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Comments

Comment by [Thomas Dimakopoulos](#) [11/Jun/08 02:03 PM]

All reference to rbh have been replaced with nhs.

[ISTIWC-12] [Apply for new account and accept account problem](#) Created: 04/Jun/08 Updated: 04/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

when i apply for account the details are recorded wrong and when i accept a user the new user is not created and error been generated

Comments

Comment by [Thomas Dimakopoulos](#) [04/Jun/08 01:51 PM]

fixed

[ISTIWC-11] [Rules that work with Creditor and Company house](#) Created: 27/Feb/08 Updated: 08/Jun/08 Due: 28/Mar/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	Pre-release RBH event
Fix Version/s:	Pre-release RBH event

Type:	Bug	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos

Resolution:	Fixed	Votes:	0
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Description

The rules that works with company house and creditor they dont show the suspect and linked on the report.

Comments

Comment by [Thomas Dimakopoulos](#) [27/Feb/08 11:01 AM]

possible problem with the ontology module that access the suspect and linked.

Comment by [Thomas Dimakopoulos](#) [08/Jun/08 12:37 PM]

The Problem was with the ontology module

[ISTIWC-10] [GUI screens and css styles](#) Created: 25/Feb/08 Updated: 06/Jul/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	Pre-release RBH event
Fix Version/s:	Pre-release RBH event

Type:	Bug	Priority:	Trivial
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Comments

Comment by [Thomas Dimakopoulos](#) [12/Jun/08 11:10 AM]

css style updated.

[ISTIWC-9] [Redesign the welcome screen \(dashboard\) that appears to the platform's user](#) Created: 25/Feb/08 Updated: 04/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	None

Fix Version/s:	None
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Type:	Change request	Priority:	Major
Reporter:	Kyriakos Kassis	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

The welcome screen should contain the following major headers

- A. Rules/Rule Profiles
- B. Summary of Datasets
- C. Fraud case results/reports

Under each major header a table that will contain all necessary information. The platform user must have a complete overview of the workflow that he must follow in order to perform the basic operations (included in greater detail in the left pane).

The welcome screen should act as the platform's 'dashboard'.

Comments

Comment by [Thomas Dimakopoulos](#) [04/Jun/08 01:51 PM]
 added

[ISTIWC-8] [Validation of RBH Dataset generate errors when working with invoices](#)
 Created: 25/Feb/08 Updated: 18/Jun/08 Due: 28/Mar/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	Pre-release RBH event
Fix Version/s:	Pre-release RBH event

Type:	Bug	Priority:	Critical
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Comments

Comment by [Thomas Dimakopoulos](#) [26/Feb/08 09:20 PM]
 The problem is located on the Ontology module when try to access the invoice information.
 Comment by [Thomas Dimakopoulos](#) [27/Feb/08 10:49 AM]

The classes that manage the ontology access to :
 Payroll
 Creditor
 Invoice
 Company House
 generate few errors which now are fixed

[ISTIWC-7] [Manual](#) Created: 25/Feb/08 Updated: 06/Jul/08 Due: 28/Mar/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	Documentation
Affects Version/s:	Pre-release RBH event
Fix Version/s:	Pre-release RBH event

Type:	Task	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Nikolas Athanassiadis
Resolution:	Fixed	Votes:	0

Comments

Comment by [Thomas Dimakopoulos](#) [18/Jun/08 10:40 AM]

waiting for approval

[ISTIWC-6] [Buttons on Rule Profile and Assign profiles to users dont work](#) Created: 25/Feb/08 Updated: 11/Jun/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	Pre-release RBH event
Fix Version/s:	Pre-release RBH event

Type:	Bug	Priority:	Major
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Comments

Comment by [Thomas Dimakopoulos](#) [26/Feb/08 09:19 PM]

The javascript for the pages was produce errors on IE but not on Firefox, all the action scripts have been removed and replaced with JSF code instant of javascript.
The iWebCare SVN was updated with the new code.

[ISTIWC-5] [Rule Editor](#) Created: 25/Feb/08 Updated: 28/Aug/08

Status:	Open
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	None

Type:	New Feature	Priority:	Minor
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Unresolved	Votes:	0

Description

The generation of a rule editor that will allow us to create rule script easy

[ISTIWC-4] [Validate Data set Screen](#) Created: 25/Feb/08 Updated: 04/Jun/08 Due: 28/Mar/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	Pre-release RBH event
Fix Version/s:	Pre-release RBH event

Type:	Change request	Priority:	Trivial
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

[ISTIWC-3] [Report for TSAY and RBH](#) Created: 25/Feb/08 Updated: 08/Jun/08 Due: 01/Jan/08

Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	Pre-release RBH event
Fix Version/s:	Pre-release RBH event

Type:	Change request	Priority:	Critical
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Comments

Comment by Thomas Dimakopoulos [27/Feb/08 11:01 AM]
the comments we received on the RBH event are integrated into the report for RBH
Comment by Thomas Dimakopoulos [08/Jun/08 12:36 PM]
The update into the report module has been finished. For TSAY: We had added the ID for patient,doctor and pharmacist so the User of TSAY can get the details of them using the internal TSAY Database. For RBH: We had left the Unique IDs of suspects and evidence so the RBH user can access the informations of this users.

[ISTIWC-2] Data Mining GUI for RBH Created: 25/Feb/08 Updated: 12/Jun/08 Due: 28/Mar/08	
Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	Pre-release RBH event
Fix Version/s:	Pre-release RBH event

Type:	New Feature	Priority:	Critical
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Description

1. Description need to be added on each screen to explain the options.
2. The optimize screen need to submit the datasets together with the information in the DM web service

Comments
Comment by Thomas Dimakopoulos [12/Jun/08 11:39 AM]
text has been added
Comment by Thomas Dimakopoulos [12/Jun/08 11:55 AM]
web service calls has been added.
Comment by Thomas Dimakopoulos [12/Jun/08 11:56 AM]
All the screens has been develop complete with the web service calls.

[ISTIWC-1] Data Mining GUI for TSAY Created: 25/Feb/08 Updated: 26/Jul/08 Due: 27/Mar/09	
Status:	Closed
Project:	IST-iWebCare
Component/s:	None
Affects Version/s:	iwebcare platform final prototype
Fix Version/s:	Pre-release RBH event

Type:	New Feature	Priority:	Blocker
Reporter:	Thomas Dimakopoulos	Assignee:	Thomas Dimakopoulos
Resolution:	Fixed	Votes:	0

Comments
Comment by Thomas Dimakopoulos [26/Jul/08 10:08 PM]
fixed and added

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